PBSI–DOC Practice Management

PBSI has become the largest medical software developer in the mid-west region, with a growing family of several hundred physicians using PBSI–DOC practice management software and other PBSI advanced IT solutions including PBSI–EHR *Off the Charts!* Recommended by clients, PBSI's focus is client results.

Advanced Billing & Collections

PBSI–DOC's "single screen entry" minimizes keystrokes and maximizes speed. 100% of all entries or inquires may be completed without ever re-selecting the patient.

From the patient "ledger" screen you can:
• View account balances
• Display charge and payment detail
• Post new charges and payments
• Schedule appointments
• Update registration information
• Add or revise comments
• Enter medical information
• Enter recalls
• Change and re-file previous claims
• Print on-demand letters and labels
• Print on-demand encounter forms
• Select or register a different patient

Speed is important. Minimizing keystrokes means faster patient service, and fewer phone calls to return.

Electronic Claims & Statements

Eliminate printing, save paper and time, by submitting your insurance claims electronically. Follow up reports allow you to effectively manage denials, claim corrections, appeals and re-billing.

E-statement sign up through PBSI:
• Improve your cash flow
• Improve collection of patient payments
• Reduce your statement production costs
  (approximately 6¢ per statement).

Costing & Quality Assurance

Costing and Quality Assurance allocates summary costs down to each procedure, location and provider, so you can:
• Identify cost of service per procedure.
• Highlight procedures, financial classes, providers or locations where costs exceed collections.
• Identify areas where cost changes would most impact profitability.

Appointment Scheduling

Key features : flexibility and speed.
• One screen to schedule, find, reschedule, or cancel an appointment
• Quickly find the next available time
• Display up to 4 providers at once.
• Schedule set-up is unique for each provider and day of week.
• Assists collections - Automatic alert messages displayed while scheduling.
• Eliminate un-needed recalls - recalls pop-up during scheduling for one keystroke deletion (history retained).

Surgery Scheduling

Schedule, inquire, or change surgeries all from PBSI-DOC's "single screen" entry.
• Avoid missed billing - Reports discharged patients - not yet billed
• Avoids reimbursement problems - Identifies patients with incomplete pre-admission information
• Tracks unscheduled surgeries
• Auto-prints patient and referral letters
• Produces surgery schedules and rounds lists.

Electronic Remittance

Speed reimbursement, reduce practice overhead, by electronically receiving payment from carriers (Medicare, Anthem, UHC, and others).

PBSI–DOC remittance automatically posts the payment and generates secondary insurance claim if needed, storing the EOB for viewing and printing.

Denial Tracking & Prevention

Reduce billing errors, resulting in faster collections and lower A/R. How?
• Payment posting selects denial reason
• Denial history is reported by location and posting person.
• Result - Charge posting personnel learn ramifications of mistakes.
• Result - Immediate feedback results in clean claims, low A/R and more cash.

Clinical Outcome Reporting

Tracking clinical outcomes can help meet health plan performance standards.
• You identify "tracked" procedures
• Pop-up templates during billing entry record clinical outcomes simply!
• Evaluate clinical effectiveness of different treatment strategies.

PBSI–DOC fully integrates with PBSI-EHR *Off the Charts!*

Drummond > > > certified
2011-2012
ONC-ATCB
COMPLETE EHR AMBULATORY

PB SI

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"Helping clients achieve success – since 1983"