Customer Support Response Card	Buckeye Ebyn
PBSI strives to provide the highest quality service possible. Ir	CLIENT NAME
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you take a moment to complete the information below and return it to PBSI? Thanks for your patronage and your opinion.	FIELD ENGINEER (FIRST NAME)  DATE OF SERVICE
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RATING THIS SERVICE ENCOUNTER EXCELLENT GOOD	FAIR POOR RATING PBSI'S OVERALL SERVICE
Scheduling—Was your service scheduled promptly?	Excellent Good Fair Poor
Timeliness—Did we do what we promised?	□ □ Software Support Personnel □ □ □ □
Courtesy—Were personnel friendly and courteous?	☐ ☐ Hardware Support Personnel ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐
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Customer Support Response Card	Forrest S. Kulm MD
PBSI strives to provide the highest quality service possible. In	CLIENT NAME
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RATING THIS SERVICE ENCOUNTER EXCELLENT GOOD	FAIR POOR RATING PBSI'S OVERALL SERVICE
Scheduling—Was your service scheduled promptly?	Excellent Good Fair Poor
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Scheduling—Was your service scheduled promptly?	EXCELLENT GOOD FAIR POO
Timeliness—Did we do what we promised? □	☐ ☐ Software Support Personnel 🛱 ☐ ☐ ☐
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